

# JBSA LEGACY

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JOINT BASE SAN ANTONIO

DECEMBER 22, 2017



PHOTO BY AIRMAN 1ST CLASS DILLON PARKER

Tech. Sgt. Kyle Saxon, a web developer assigned to the 531st Intelligence Squadron interacts with his daughter at the 'Warrior Reception' Dec. 15 at Joint Base San Antonio-Lackland.

## Warrior Reception honors deploying members

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### Vogel Resiliency Center improves readiness

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### 560th FTS wraps up year with Navy pilot transition

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COMMENTARY

# Four ways to go above and beyond

Consistent use of these habits will quickly raise you above the ranks

By Jeff D. Champagne  
JBSA INTERACTIVE CUSTOMER  
EVALUATION SITE ADMINISTRATOR

One of the most impressive things you can do in your job is to strive to continually improve. Alternatively, one of the worst things you can do is to make the same mistakes over and over again. To do this, start by listening to the feedback you get from your customers and actually use it.

**1. Put feedback into action**

When a customer mentions that you left out an important form in their packet, didn't respond to them in a timely manner or that they were unable to reach someone when calling, pocket that information for later.

The next time you have a similar interaction, put those corrections into action. As you continue to improve, your customers will take notice and be impressed that you have put that feedback to good use.

**2. Anticipate needs and save time**

"I've actually already started on that" is music to your customer's ears — it means that instead of waiting for an employee or peer to do something, you've already thought of it and taken action. Think proactively versus reactively.

And while it may be impossible to always read your cus-



## INTERACTIVE CUSTOMER EVALUATION

COURTESY GRAPHIC

tomers' mind, start by thinking back to your previous interactions.

For example, when a customer completes and turns in their required paperwork do you check it over and verify they have completed everything before they depart? Instead of waiting for the customer to depart and taking notice they need additional documents or corrections again, verify everything is complete while they are present and turn them in with the packet.

This will drastically cut down on re-work or having to continuously repeat a step or process.

**3. Bring your customers ideas to the table**

If your customer's have an idea that is going to improve efficiency, help you and your teammates perform your jobs better, or produce a boost for the organization, your boss most likely wants to hear about it. But to help your customers ideas stand out even

more — and increase the chance of it actually being executed — present it with a purpose and provide examples on how the ideas can improve the efficiency of your service.

Often customers will casually mention, "We should really improve this process." But the main reason that process never actually gets fixed is that no one makes concrete suggestions as to "how" it should be done or the idea never gets mentioned.

Notice your customer's feedback. The Interactive Customer Evaluation, or ICE, program is a great source for process improvement minded ideas, suggestions and feedback.

If your customers have an idea, bring it to the table with a plan, you will show your team and boss that you're prepared, innovative, and dedicated to constant improvement. And as a bonus, those ideas are much more likely to be turned into reality.

**4. Go out of your way**

We have all heard some

pretty bizarre customer service stories like the steakhouse that delivered dinner to a weary traveler as he arrived at the airport after a long flight simply because he had posted a tweet requesting a steak just hours earlier. Or the grocery store that offered to deliver groceries for a snowed-in World War II veteran even though the store did not actually have a delivery service.

And I know what you may be thinking: "I'm not allowed to make extreme gestures like that."

But no matter your organizations resources or the leeway you're given to interact with your customers or co-workers, you can still go out of your way to make your interaction a little more memorable. When it is 4:55 p.m. and a customer calls, answer the phone — even though you'd like to just ignore it, pack up and head home.

When a customer makes a slightly strange request, see what you can do to make it happen instead of just replying, "Sorry, I can't do that. Its policy." When you show this kind of commitment, everyone will notice.

When you consistently incorporate these things into your daily life at work, you will quickly rise above the ranks. But more than being known as the service provider who is just trying to provide average service, you will be seen as the organization who genuinely wants to see the department, team, and customer succeed. Organizational success is a culture and a team effort.

## JBSA LEGACY

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**Joint Base San Antonio**  
**HOTLINES**

- Sexual Assault Hotline  
210-808-SARC (7272)
- DOD Safe Helpline  
877-995-5247

- Domestic Abuse Hotline  
210-367-1213
- Suicide Prevention  
800-273-TALK (8255)
- Duty Chaplain  
210-221-9363



# Military children's holiday party brings smiles, excitement

By Senior Airman Krystal Wright  
502ND AIR BASE WING PUBLIC AFFAIRS

More than 1,800 people attended the 10th Annual San Antonio Military Children's Holiday Party, hosted by HOPE Worldwide, Dec. 9, at Joint Base San Antonio-Lackland Kelly Field Annex.

Col. Lee Flemming, 502nd Air Base Wing and JBSA deputy commander, provided opening remarks and thanked the volunteers as the event would not be possible without them.

Santa's helpers, who were volunteers from HOPE Worldwide, distributed nearly 900 toys to Department of Defense children.

Families were able to take photos with Santa Claus, Mrs. Claus and his elves, who arrived in a 502nd Civil Engineer Squadron fire truck.

Also in attendance was Olaf, one of the Minions, and the Grinch who not only mingled with the participants, but also danced Zumba with the children.

"It was my first time going to anything like this and I thought it was really cool and sweet," said Jessica Lawrence, mother of one and spouse of Staff Sgt. Elbert Parks, 390th Cyber-space Operations Squadron cyber warfare operator. "The characters were really cute and I really liked how Santa arrived on a fire truck. (The event) was very impressive."

Other activities included face painting, crafts and numerous games.

"We had a great time," said Tech. Sgt. Jessica Lester, 502nd ABW chaplain assistant and mother of two, adding that their favorite part of the event were all the different games.

"It was great," agreed Staff Sgt. Jorge Vanegas, 834th COS and father of three. "My favorite part was spending time with the kids at the games."

"There were a lot of people who gave time to make this happen," He added. "I am really grateful for the volunteers."



SENIOR AIRMAN KRISTAL WRIGHT

Volunteers sort toys during the 10th Annual San Antonio Military Children's Holiday Party Dec. 9 at Joint Base San Antonio-Lackland Kelly Field Annex. The volunteers, who acted as Santa's helpers, were from HOPE Worldwide.

## JBSA MILITARY BANDS JOIN TOGETHER FOR HOLIDAY CONCERTS



ANDREW C. PATTERSON

Members from the U.S. Air Force Band of the West and the 323rd Army Band "Fort Sam's Own" perform during the "Holiday in Red, White and Blue" concert Dec. 10 in San Antonio.



SGT. MAJ. DEAN WELSCH

Lt. Gen. Jeffrey Buchanan (center), U.S. Army North commanding general, introduces members of the U.S. Air Force Band of the West and the 323rd Army Band "Fort Sam's Own" as they team up for two "Holiday in Red, White and Blue" concerts Dec. 9 and 10 at the Edgewood Performing Arts Center in San Antonio. The joint performances featured holiday music, singing, solo performances and candy canes for children in the audience. The annual performances, a holiday tradition, are free and open to the public.

# Know the dangers of distracted driving

By David Etrheim  
AETC OCCUPATIONAL SAFETY CHIEF

A San Antonio area woman was recently awarded a \$43.5 million jury verdict in a driving while texting case. In 2015, the woman's vehicle was rear ended in stop-and-go traffic by an SUV driven by an employee of an oil field services company.

Jurors were told the SUV driver was on his cell phone immediately before the wreck and was texting four minutes prior to the crash. Further analysis indicated he had texted more than 2,000 times while he was driving in the five-month period leading up to the wreck.

The SUV driver was described as a company executive in charge of safety, though the driver disputed this claim.

During the trial, it was re-



COURTESY PHOTO

*According to Department of Defense Instruction 6055.0, DOD personnel are prohibited from driving any vehicle on or off installations on official government while text messaging, using cell phones, or using other hand-held electronic devices. Use of hands-free devices is also discouraged as creating significant distractions from safe driving performance.*

vealed the company had at least four different conflicting policies regarding the use of cell phones. It was discovered that the company had different rules for executives and non-executives regarding cell phone use while driving and

the jury heard how executives in the company were allowed to use their cell phones while driving.

Despite denials by the driver and company, the jury decided the driver was a corporate executive.

The trial determined company executives were aware of studies showing that using a cell phone while driving even hands free, was equivalent to driving while intoxicated at a level of .08 percent blood alcohol content.

The company failed to share this vital and lifesaving knowledge with their own employees and continued to allow executives to use their cell phones while driving. The jury decided the wreck was caused by a lack of safety management through the company's corporate executives and by the SUV driver's failure to drive carefully under the circumstances, and awarded the multi-million dollar settlement.

The personal injury lawyer who represented the plaintiff said the verdict sends a message to companies that they need to be responsible for developing and implementing

policies addressing cellphone usage in vehicles.

What's the military's policy for drivers on official business?

According to Department of Defense Instruction 6055.0, DOD personnel are prohibited from driving any vehicle on or off installations on official government while text messaging, using cell phones, or using other hand-held electronic devices unless the vehicle is safely parked or they are using a hands free device, except for receiving or placing calls in performance of duties from tactical or emergency vehicles or other mission critical duties, to include law enforcement use of in car mobile data terminals and other in car electronic devices. Use of hands-free devices is also discouraged as creating significant distractions from safe driving performance.



# The 2017 CFC still needs people to ‘Show Some Love’

By Steve Elliott  
502ND AIR BASE WING  
PUBLIC AFFAIRS

The 2017 Combined Federal Campaign is in full swing and there's still plenty of time to "Show Some Love" and make a contribution to a worthy cause that is near and dear to a person's heart. The current campaign runs through Jan. 12, 2018.

There have been changes for the 2017 Combined Federal Campaign, but the mission remains the same: to promote and support philanthropy through a program that is employee focused, cost-efficient, and effective in providing all federal employees the opportunity to improve the quality of life for all.

The biggest change is the



COURTESY GRAPHIC

elimination of the hard-copy paper contribution forms. There is now one central donation system at <http://opm.gov/showsomelovecfc>. Other changes include the fact that federal employees can now pledge volunteer hours and federal retirees can contribute

through their annuity.

There are more than 10,000 local, national and international participating nonprofits in CFC. Since 1961, federal employees have contributed more than \$8.2 billion to the causes they care about.

Joint Base San Antonio falls

under the "CFC South Central Texas Zone 19" on the CFC website at <http://www.south-centraltexasafc.org/>. It's a one-stop location explaining how to give, whether it's money or time.

In addition to online donations, donors can choose a payroll deduction or a one-time or recurring monthly pledge via a credit card, debit card or direct bank transfer. For the next five years, donors also have the option of completing a paper pledge card and submitting it to the Central Campaign Administrator using the address provided on the pledge form or by giving the completed form to their keyworker. Paper pledge donors can give via payroll deduction or check.

For the first time, federal

employees are also invited to broaden the impact of their gift by pledging volunteer hours to participating charities in addition to monetary donations. Volunteer hours may be "monetized" to count toward the total amount raised by departments, agencies, and units.

Donors also need to know that cash donations can no longer be accepted. Undesignated contributions are no longer permitted under new CFC regulations. Donors are asked to designate their pledge to the specific CFC charity or charities of their choice. A list of Frequently Asked Questions is available at <https://www.opm.gov/combined-federal-campaign/cfc-faqs/>.

Source: *Combined Federal Campaign*

## Changes to TRICARE disenrollment coming in 2018

Update information in DEERS, sign up for benefit updates and visit website

### From TRICARE Communications

As part of the changes coming to TRICARE on Jan. 1, 2018, there will be new rules affecting disenrollment. Beginning in 2018, if you're eligible for TRICARE and enrolled in a health plan, there are three ways you can be disenrolled:

- ▶ If you no longer wish to continue TRICARE coverage, you can voluntarily disenroll.
- ▶ If you fail to pay enrollment or premium fees.
- ▶ If you or your sponsor lose TRICARE eligibility.

On Jan. 1, 2018, TRICARE Standard will transition to TRICARE Select. Under TRICARE Select, beneficiaries will need to be enrolled if they wish to use the program, and dis-

enroll if they no longer wish to use this health plan. In order to disenroll from TRICARE Select, you will need to fill out a change form.

This is different from the current disenrollment process. Currently, you can disenroll or be disenrolled from TRICARE Prime and TRICARE Premium Based Plans (TRICARE Young Adult, TRICARE Retired Reserve, TRICARE Reserve Select, US Family Health Plan), but you can't be disenrolled from TRICARE Standard.

Today, if you disenroll or are disenrolled from TRICARE Prime, then you're still automatically covered by TRICARE Standard. Once TRICARE Standard transitions to TRICARE Select, you will not have this automatic coverage — you must actively enroll.

You may elect to disenroll from any TRICARE plan at any time. During calendar year 2018 (Jan. 1-Dec. 31), you'll have a full-year grace period to enroll or re-enroll in TRICARE



COURTESY GRAPHIC

Prime or TRICARE Select at any time, as long as you remain eligible. Special rules will apply in 2018 for beneficiaries who are eligible for TRICARE, but aren't enrolled in a plan. These grace period rules include:

- ▶ Your first episode of care from a civilian network provider will be covered by TRICARE.
- ▶ You'll have an opportunity to enroll or re-enroll.
- ▶ If you don't enroll at that

time, you'll only be able to receive care at a military hospital or clinic on a space-available basis and use military pharmacies. You'll be responsible for all subsequent costs for seeing a civilian provider. TRICARE won't pay any other claims.

The grace period doesn't apply to premium-based plans.

Beginning Jan. 1, 2019, once you voluntarily disenroll from TRICARE Prime or TRICARE Select, you can only re-enroll if

you experience a qualifying life event or during the next annual open enrollment season (and receive coverage beginning Jan. 1).

If you disenroll or are disenrolled from a premium-based plan like TRR, TRS or TYA, you must wait 12 months and requalify for TRICARE if you want to purchase coverage again. If you disenroll from the Continued Health Care Benefit Plan, you can't enroll in another TRICARE plan unless you become eligible for TRICARE again. Specific procedures and disenrollment forms are available online.

In cases of disenrollment due to loss of sponsor eligibility, you may be eligible for temporary coverage through the Transitional Assistance Management Program.

The best way to prepare is to update your information in DEERS, sign up for TRICARE benefit updates and visit the TRICARE Changes page at <https://tricare.mil/changes>.

# Air Force announces change to deployments

**From Secretary of the Air Force  
Public Affairs**

The Air Force announced another milestone under the chief of staff's number two focus area: Strengthening Joint Leaders and Teams.

Airmen deploying on individual tasks will now deploy in teams of three or more. This move will provide mutual support during the entire deployment continuum. This directive, effective Nov. 30, is referred to as "Deployed Teaming."

"Deployed Teaming places a higher value on mutual support and improves our warfighting capability," said Maj. Gen. Brian Killough, director of Air Force Strategic Plans. "It allows us to be more effective, while increasing resiliency."

This concept will be comprised of

Airmen from the same duty location, deploying to the same location, during the same cycle. Members will accomplish pre-deployment training, travel to and from the area of responsibility and perform reintegration together.

"Our Air Force is working hard to provide Airmen the support structures they need to be successful and resilient for the duration of their deployments," Killough said.

Team leaders will be appointed to guide and lead their teams during the deployment process. Although Airmen deploying as a part of a team may not be assigned to the same work center, the leads will ensure there is crosstalk and mutual support.

Additional information will be available through Installation Deployment Readiness Cells.

# FORT SAM HOUSTON

## Vogel Resiliency Center improves readiness

By Sgt. 1st Class  
Shelman Spencer

U.S. ARMY NORTH PUBLIC AFFAIRS

For more than two years, key leaders from Joint Base San Antonio and city of San Antonio community leaders worked together to prepare and construct a new facility called the Vogel Resiliency Center.

The Vogel Resiliency Center, or VRC, is a project that brings together eight entities of resiliency services into one location. This facility is unique to JBSA-Fort Sam Houston and in the Army.

The VRC will house the Army Wellness Center, Public Health Nursing, Chaplain and Spiritual services, Military Family Readiness, Health Promotion Operations, Army Substance Abuse Program, Nutrition Coaching and Comprehensive Solider and Family Fitness under one roof. The facility also had a teaching kitchen, which will allow individuals to learn improved methods of nutritional cooking.

"The VRC is intended to be an integrated platform for delivery of resiliency and

readiness services," said Maj. Lakisha N. Flagg, VRC action officer. "Traditionally those services are offered across the installation in a variety of different settings.

"We're bringing all of those here [to the VRC] to deliver those services to different parts of our population including active duty of all branches of service, family members and retirees, and DOD civilian personnel," Flagg added.

"This is the first of its kind as far as the unique services within the facility as well as the teaching kitchen, which is not connected to a medical program," said Col. James T. Flanagan, VRC project manager.

Although designed to support Army readiness, all branches of services assigned to the JBSA area will have full access to the facility.

The goal is to improve quality of life and promote personal resilience through personalized assessments and strategies; it also helps foster healthy lifestyles, improve nutrition, fitness, spiritual and financial readiness by enhancing the ability to manage the rigors of



SGT. 1ST CLASS SHELMAN SPENCER

*Sgt. 1st Class Raphael B. Bonair, U.S. Army North (Fifth Army) executive aide, sets up and prepares the teaching kitchen in the Vogel Resiliency Center.*

life.

"The hope is that we are able to move the needle to the right in terms of readiness for the JBSA population," Flagg said.

"This is leading the way because of the visibility throughout the Army - all the way up to the secretary of the Army's office," Flanagan said.

"There are a lot of people looking at us and looking at what are going to be the lessons learned and can it be replicated at other military bases."

The grand opening of the Vogel Resiliency Center is scheduled for 2 p.m. Jan. 5, 2018 at building 367, located at the corner of Stanley and Rey-

nolds Roads. It will be the first military event to kick off the City of San Antonio 300th Anniversary.

"This is an excellent project and resiliency feeds into the readiness, which is (Army Chief of Staff) Gen. Mark Milley's number one priority," Flanagan said.

## Boots to Business provides resources to transitioning members

By David DeKunder

502ND AIR BASE WING PUBLIC AFFAIRS

Transitioning service members who are interested in becoming entrepreneurs can sign up for the Boots to Business workshop, which takes place Jan. 17-18, from 8 a.m. to 4 p.m. each day, at Joint Base San Antonio-Fort Sam Houston.

The free two-day workshop will be conducted by the U.S. Small Business Administration, or SBA, in building

2263, classroom B-101, at JBSA-Fort Sam Houston. The workshop is open to transitioning service members, including Reservists and military spouses.

Boots to Business is an SBA program focusing on entrepreneurial education and training offered as an optional training track through the Department of Defense Transition Assistance Program, or TAP. TAP provides counseling and job assistance to service members who are preparing to leave the military.

The workshop is taught by several

instructors who have experience running a small business or are small business advisers or counselors.

Lionel Davila, SBA veterans business development officer for the San Antonio District Office, said the Boots To Business workshop covers business concepts, processes and resources transitioning service members and military spouses will need to know about to start a business.

"The workshop opens the door to a lot of possibilities out there," Davila

said. "We provide all the information and tools for them to start making decisions and grow their business. We want to provide them those tools so they can make an educated and well-informed decision."

To register for the Boots to Business workshop, visit the JBSA-Fort Sam Houston TAP office, building 2264, suite 102, at 2450 Connell Road, or call 210-221-1213.

For more information about Boots to Business, call 210-403-5917.

## AMEDDC&S SERGEANT MAJOR RECEIVES AWARD FOR OUTSTANDING SUPPORT



COURTESY PHOTO

*Sgt. Maj. Christopher R. Marshall (right), from the U.S. Army Medical Department Center & School at Joint Base San Antonio-Fort Sam Houston, is presented the Lewis L. Seaman Enlisted Award for Outstanding Operational Support in the senior enlisted category from Maj. Gen. Brian C. Lein (center), AMEDDC&S and U.S. Army Health Readiness Center of Excellence commanding general, Nov. 30 at the Potomac Ballroom in Washington D.C. Marshall's son-in-law, Sgt. Michael Beck (left), U.S. Marine Corps, is also pictured. Marshall was competitively selected from nominees across all three services to receive the award. The award recognizes one junior and one senior enlisted medical healthcare professional who has made a significant impact in the areas of patient care, clinical support or healthcare management, as well as to their service's medical mission.*



# SAPD PRESENTS CERTIFICATE OF APPRECIATION TO 502ND SFS FOR NATIONAL NIGHT OUT

*Members of the 502nd Security Forces Squadron at Joint Base San Antonio-Fort Sam Houston receive a certification of appreciation for their participation in National Night Out activities during the City of San Antonio National Night Out 2017 Awards Ceremony Dec. 13 at Plaza de Armas. The certificate was awarded to the 502nd SFS by the San Antonio Police Department. Standing, from left to right, are Lt. Steven Dews, 502nd SFS crime prevention officer; Capt. James Flavin, San Antonio Police Department assistant chief; Mark Allen, 502nd SFS director; and Senior Airman Terrance Howard, 502nd SFS support staff commander.*



COURTESY PHOTO

# BAMC returns to full surgical capability

By Elaine Sanchez  
BAMC PUBLIC AFFAIRS

Brooke Army Medical Center at Joint Base San Antonio-Fort Sam Houston has returned to full surgical capability after implementing initiatives aimed at further improving surgical care.

BAMC is back to averaging 65 to 70 surgical cases per day. The hospital scaled back its surgical procedures by about 50 percent last spring to conduct a full-scale review of end to end processing and quality standards, said Brig. Gen. Jeffrey Johnson, BAMC commander.

“We want to be proactive, ensuring we are able to meet safety and quality requirements our patients expect and deserve,” the commander said. “We implemented a deliberate full-scale review with our patients first and foremost in mind.”

A few key indicators triggered the surgical slowdown, including a backlog in unassembled, sterilized surgical

instrument sets and pre-surgery instrument sterilization concerns.

BAMC’s Sterile Processing and Distribution, or SPD, division is charged with sterilizing all instruments for in and outpatient surgeries and procedures throughout the hospital and outlying clinics. The division processes about 14,000 surgical instrument sets per month on average, according to Lt. Col. Patricia O’Neal-Mellen, SPD chief. Surgeons request anywhere from two to 26 sets per surgery depending on the complexity of the case.

SPD is an integral part of the surgical process, O’Neal-Mellen noted. “It touches every area of the hospital,” she said.

The labor-intensive process starts in the operating room, where the OR technicians are charged with ensuring instruments are kept clean throughout the surgery. After the surgery is completed, OR technicians wipe off the instruments and spray them with an enzymatic cleaner before handing them off to SPD.



Robert T. Shields /  
Spc. Thomas Kaithamattam, Brooke Army Medical Center Sterile Processing and Distribution division technician, inspects surgical instruments during the sterilization process.

Once in SPD, technicians decontaminate the instruments, run them through a washer/disinfectant machine, and then dry, wrap, and send the instruments through a high temperature sterilizer, while documenting and logging all sets through an electronic tracking device. “Intense, detail-oriented” quality checks take place at every step of the way, O’Neal-Mellen said.

With each set taking up to an hour and a half to sterilize

and process, SPD has a “daunting task to undertake each day,” she said. The complexity of our instruments supporting advanced surgical procedures performed at BAMC has dramatically increased adding to the importance of the SPD mission.

Starting last spring, SPD began to run up against a rising backlog tied to personnel, equipment and processing inefficiencies, explained Col. Eugene Christen, chief, Depart-

ment of Operative Services. Over time, the SPD staff became challenged in meeting the increased set demand as surgeons focused on meeting patient needs and completing repetitions to ensure their readiness to deploy in support of military operations.

A review began with a close examination of SPD processes and personnel, Christen said.

“We took a close look at staffing, schedules, equipment and workflow,” he said. “While we felt confident we could get to the root of the issues, we also invited in experts from The Joint Commission and Army Medical Command headquarters for an additional, external perspective.”

As a result, BAMC increased the current SPD staff by 25 percent with 24 personnel and increased the “leadership footprint,” Christen said. The division also added a fourth shift to provide an extra layer of coverage during the busiest surgical times.

“This was a tremendous team effort,” Christen said.





# Joint Base San Antonio FORCE SUPPORT SQUADRON

## Monthly Events

## January

### Aquatics

#### Skylark Aquatic Center open for business

The JBSA-Lackland Skylark Aquatic Center remains open for lap swimming Monday, 11:30 a.m. to 1 p.m., and Tuesday through Friday, 11 a.m. to 1 p.m. Open swimming continues Monday through Friday, 4-7 p.m., and Saturday, 1-5 p.m. For more information, call 210-671-3445.

### Bowling

#### Celebrate New Year's Day with the bowling center

Celebrate the first day of a new year Jan. 1, 1-8 p.m., at the JBSA-Randolph Bowling Center. Enjoy Cosmic Bowling for the special rate of \$20 per lane, which includes up to 5 people per lane for two hours. For more information, call 210-652-6271.

#### Bowling Centers honor Martin Luther King Jr. Day

Celebrate the holiday weekend Jan. 13-14, at the JBSA-Fort Sam Houston Bowling Center and Jan. 13-15, at the JBSA-Randolph Bowling Center, during normal business hours. Bowl for the special rate of \$2.50 per game, per person. This promotion does not include Cosmic Bowling. Rental shoes are \$2.75. For more information, call JBSA-Fort Sam Houston at 210-221-3683 or 210-221-4740 or call JBSA-Randolph at 210-652-6271.

#### Bowlers play unlimited games

The JBSA-Randolph Bowling Center offers a Leagues Gone to Vegas Special Jan. 16-18, 5-8 p.m. Enjoy unlimited bowling for \$15 per person. Shoe rental is not included. For more information, call 210-652-6271.

#### Patrons offered weekend specials

Stay active but get out of the cold at the JBSA-Lackland Skylark Bowling Center. Bowl Monday 11 a.m. to 2 p.m., for \$1 per game and \$1 for shoes. Bowl three games Tuesday for \$5, including shoe rental. Wednesday is hump day so come by for a quick game. Bowling and shoes are \$1 each all day. For more information, call 210-671-1234.

#### Lunch is combined with bowling

Stop by the JBSA-Fort Sam Houston Bowling Center Tuesday through Friday, 11 a.m. to 2 p.m., for a lunch special and a friendly bowling competition. Games and rental shoes are \$1.50 each. For more information, call 210-221-3683.

### Clubs

#### Nightlife entertainment offered at the club

Join the JBSA-Lackland Gateway Club for entertainment throughout January.

DJs spin favorite tunes at Variety Night, 5 p.m. to 1 a.m., in the Lone Star Lounge. DJs include DJ LJU Jan. 4 and 27,

DJ Tony Style Jan. 13 and DJ J Rock Jan. 20. Relax in the lounge or enjoy the cooler weather out on the patio with pool tables and big-screen televisions.

Kick off the beginning of the month Jan. 6, 5-8 p.m., in the Maverick Lounge featuring Doggin' Dave Productions. Enjoy bar food, cold drinks, friends and music.

Sing and enjoy entertainment at Karaoke Night in the Lone Star Lounge featuring DJ Dee Dee Jan. 7 and 21, 8 p.m. to midnight.

Final Friday is Jan. 27 with Doggin' Dave Productions providing the entertainment. For more information, call 210-645-7034.

#### Club hosts bingo events

Bingo takes place every Saturday and Sunday at 3 p.m. and Monday through Thursday at 7 p.m., at the JBSA-Randolph Kendrick Club in the ballroom. Admission is free to members and \$10 for nonmembers.

Join the JBSA-Randolph Kendrick Club for Bingo Extravaganza Jan. 8 and 22 with \$15,000 in total jackpots, a complimentary buffet at 5 p.m. and Early Bird bingo at 6 p.m.

Birthday Bingo is held Jan. 17 at the JBSA-Randolph Kendrick Club. Birthday members receive one free machine and cake. This event is for Randolph club members only and an ID card is required. For more information, call 210-652-3056.

#### Dr. Martin Luther King Jr. is celebrated

Join the JBSA-Randolph Kendrick Club to celebrate the life and legacy of Dr. Martin Luther King Junior Jan. 12, 5 p.m. Music is played by a DJ and an open microphone is available for customers. For more information, call 210-652-3056.

#### Chef serves dinner specials at the Club

The chef at the JBSA-Lackland Gateway Club creates a special evening dining experience in the Mesquite dining room, 5-8 p.m. Cost is \$16.95 for members and \$18.95 for nonmembers. Jan. 13 feast on Texas T-bone steak topped with sautéed mushrooms, seasoned steak fries, roasted corn on the cob, salad and dessert. The menu for Jan. 20 features 16-ounce blackened prime rib, baked potato, asparagus spears with red peppers, salad and dessert. Guests are treated to a special Surf and Turf dinner Jan. 27 with lobster tail, bacon-wrapped filet mignon, shrimp linguini, roasted asparagus spears, salad and dessert. The price is \$25 for members and \$27 for nonmembers. For more information, call 210-645-7034.

#### January birthdays are celebrated with a buffet

The JBSA-Randolph Parr Club offers a complimentary buffet every month for members with birthdays in that

month. Members with January birthdays are honored Jan. 17, 11 a.m. to 1:30 p.m. The buffet includes salad, two vegetables, two starches, two entrées, soup and birthday cake. This is free for birthday members. Cost is \$10 for members without a birthday in January, \$5 for members' children, 6-12 years, \$12 for nonmembers and \$6 for nonmembers' children, 6-12 years. Children 5 years and younger eat for free. For more information, call 210-658-7445.

#### Guests fly into the Auger

Join the party at the JBSA-Randolph Parr Club Auger Inn for "old school" camaraderie, free light refreshments and great music Jan. 19, 5 p.m. Meet neighbors, folks from other squadrons and leadership. There is no cover to join the fun. For more information, call 210-658-7445.

#### Club appreciates members

The JBSA-Lackland Gateway Club hosts Customer Appreciation Night in the Fiesta Ballroom Jan. 25, 5-8 p.m., with entertainment provided by Doggin' Dave Productions. The cost for members is \$10.50 and \$12.50 for nonmembers. The menu features a build your own salad bar, crème of asparagus soup, roast beef with Burgundy au jus, boneless chicken breast stuffed with crème cheese, mushrooms and chives topped with a champagne sauce, baked tilapia topped with lemon dill, mixed wild rice, parsley red potatoes, steamed broccoli spears, California blend vegetables, freshly baked rolls, fresh fruit cups, chocolate cake and lemon cake. For more information, call 210-645-7034.

### Community Programs

#### The Harlequin Theatre puts on a show

The JBSA-Fort Sam Houston Harlequin Theatre shows "Mousetrap" written by Agatha Christie Jan. 12 to Feb. 17. The scene is set when a group of people gathered in a country house and cut off by the snow discover, to their horror, that there is a murderer in their midst. One by one the suspicious characters reveal their sordid pasts until at the last, nerve-shredding moment, the identity and motive are finally revealed. This show is sponsored by Security Services Federal Credit Union. No Federal endorsement of sponsor intended. Make reservations today. Group rates are available. For more information, call 210-222-9694.

### Equestrian Center

#### Horseback riding lessons offered

The JBSA-Fort Sam Houston Equestrian Center offers horseback riding lessons for beginners and advance riders in both English- and Western-style riding. Therapeutic riding lessons are also available and taught by certified



# JBSA FSS

instructors. Horses, saddles and tack for lessons are provided if needed. Patrons must be at least 7 years old. The cost is \$60 per hour for a private lesson, \$175 for five group lessons, \$225 for five semi-private lessons and \$250 for five private lessons. For more information, call 210-224-7207.

## Trail Rides are for all ages

JBSA-Fort Sam Houston Equestrian Center offers trail rides for patrons 7 years and older for \$30. Departures are at 8:30 a.m., 10 a.m., 12:30 p.m. and 2 p.m., Saturdays and Sundays by appointment only. No experience is required. Adults must accompany children under 13 years. Riders must be at least 4 feet, 6 inches tall and weigh no more than 200 pounds. Call to make reservations. For more information, call 210-224-7207.

## Pony rides available

The JBSA-Fort Sam Houston Equestrian Center offers parent-led pony rides Saturdays and Sundays for patrons 6 years and younger for \$10. Adults must accompany children and availability is on a first-come, first-serve basis. For more information, call 210-224-7207.

## Fitness

### A new program is offered for the new year

Join the JBSA-Randolph Rambler Fitness Center in the New Year, New Program activity Jan. 1 to Dec. 31, during normal business hours. This is a self-monitored program and the goal is to run or walk 70 miles, attend 24 group aerobic classes and bike 36 miles. Program cards can be picked up at the front desk to track progress. Once the required activities and distances are completed participants receive a T-shirt. This event is sponsored by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. Fitness Center events are open to all valid Department of Defense ID cardholders. For more information, call 210-652-7263.

### Resolutions begin with a run

Celebrate the first day of the new year with the JBSA-Randolph Rambler Fitness Center at Heritage Park Jan. 1, 8 a.m., with a 5K run or walk. This event is sponsored by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. Fitness Center events are open to all valid Department of Defense ID cardholders. For more information, call 210-652-7263.

### Players participate in a three-point shoot-out

The JBSA-Lackland Chaparral Fitness Center hosts a three-point basketball shoot-out Jan. 10, 4 p.m. Players attempt to score as many points as possible in 45 seconds. Players begin shooting from one corner of the court and move from station to station along the arc until they have reached the opposite corner. The first four balls are worth one point and the fifth one is worth two points. For more information, call 210-671-2401.

### Strength training class teaches the basics

Learn the proper way to lift and get stronger during the Beginner Strength Training class at the JBSA-Randolph Rambler Fitness Center Jan. 12, 11:30 a.m. This course is free and is located in room 128. This event is sponsored

by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. Fitness Center events are open to all valid Department of Defense ID cardholders. For more information, call 210-652-7263.



**COME TOGETHER**

**MLK JR.**  
GOLF TOURNAMENT

**JANUARY 15**  
7-9 A.M. TEE TIMES

For more info or to sign up, stop by the Pro Shop or call (210) 652-4653.

**MLK JR.**  
WEEKEND BOWLING SPECIAL

**January 13-15**  
Normal Hours

The special bowling rate for the entire weekend is \$2.50 (excluding Cosmic Bowling) per game, per person with \$2.75 shoe rental.

### Doubles racquetball tournament held

The JBSA-Lackland Gillum Fitness Center hosts a doubles racquetball tournament Jan. 16, 4-6 p.m. The tournament is double elimination with each game played until 12 points are scored or 30 minutes have passed, whichever comes first. The first 10 teams that sign up are in the tournament. For more information and to register, call 210-977-2353.

### Patrons get fit for duty with a 5K run or walk

The JBSA-Fort Sam Houston Jimmy Brought Fitness Center hosts the Fit for Duty 5K fun run or walk Jan. 20, 9 a.m. Shed the holiday pounds and get fit for duty. This free event is open to all Department of Defense ID cardholders, family and guests as well as pets. For more information, call 210-221-1234.

### Bikers cycle away calories

Participate in a spin-a-thon with two hours of indoor cycling at the JBSA-Fort Sam Houston Jimmy Brought Fitness Center Jan. 27, 9 a.m. This event is free and open to all Department of Defense ID cardholders 16 years and older. Registration ends Jan. 16. For more information, call 210-221-1234.

### Get fit in 2018

Set fitness goals and start the new year off right by visiting one of the JBSA-Lackland six fitness centers and getting a free equipment tour. Trained staff members familiarize guests with the equipment and answer

questions. Aerobics classes are also available at all locations. Schedules are posted in each facility or online at <http://www.myjbasa-fss-mwr.com>. Call any of the fitness centers to get started to a new and better you. For more information, call 210-671-4525.

## Golf

### New Year's Day is celebrated with golf

Join the JBSA-Randolph Oaks Golf Course for New Year's Day golf Jan. 1, with an 8 a.m. shotgun start. The Pro Shop closes at 1 p.m. and the snack bar is closed for the day. For more information, call 210-652-4653.

### Golfers compete in a scramble

Golfers are invited to play in the monthly JBSA-Fort Sam Houston Golf Course Warrior Four-Person Scramble Jan. 5, with a 12:30 p.m. shotgun start. Cost is \$25 for active duty, retired military and members and \$35 for guests. The fee includes green fee, golf cart, prize money and a social after the round. For more information, call 210-222-9386.



**Joint Base San Antonio**

**Snow Fest!**  
**Jan. 19 • 4:30-7:30 p.m.**  
**Free!**

**Lackland Amphitheater**  
- located next to the Gateway Club

- Two Snow Slides
- Snow Play Area
- Gladiator Joust
- Battle Dome
- Dual Bungee Run
- Hamster Drag Racing
- Visit from Olaf
- OMG Sounds

Refreshments available for purchase

For more information, call JBSA Community Programs at 210-652-5763.

**Sponsors:** First Community, The Gateway Club, JBSA, Brident, FORCE

### Martin Luther King Junior Day is celebrated with golf

The JBSA-Randolph Oaks Golf Course hosts a Martin Luther King Junior tournament Jan. 15, with 7-9 a.m. tee times. This is a two person event. Six holes are best ball, six holes are scramble and six holes are modified alternate shot. The entry fee is \$15 per person plus green fee and cart rental. Net and gross are paid out and the team handicap is the lower of the two handicaps. For more information, call 210-652-4653.

### Martin Luther King Junior Shoot-out held

The JBSA-Lackland Gateway Hills Golf Course hosts a Martin Luther King Junior Shoot-out Jan. 15, with tee times beginning at 8:30 a.m. The cost for this individual stroke play event is \$20 per player plus green fees and golf



cart. Deadline to sign up is Jan. 12. For more information, call 210-671-3466.

#### Thursday is steak night

The JBSA-Lackland Gateway Hills Golf Course hosts Thursday Steak Nights at the Green Side Grill, 4-7 p.m., or until the steaks run out. Make reservations before noon on Thursday and pay \$15 per person. After noon on Thursday, the cost is \$17 per person. The meal includes steak, mashed potatoes, vegetables, a dinner roll, dessert and a fountain drink. For more information, call 210-671-2006.

#### Patrons enjoy the Backswing Cafe

The Backswing Cafe at the JBSA-Fort Sam Houston Golf Course is open seven days a week, 6:30 a.m. to 2 p.m. Come bright and early in the morning for a full breakfast menu. Try the new freshly made hamburgers made from never-frozen patties, sandwiches, appetizers or crispy onion rings served with a signature sauce for lunch. For more information call, 210-221-5675.

#### Breakfast and lunch is served

The Greenside Grill and Snack Bar at JBSA-Lackland Gateway Hills Golf Course is serving up breakfast and lunch choices to satisfy any appetite. Breakfast is served 6:30-10:30 a.m., Tuesday through Saturday and 6:30-11 a.m., Sunday. Daily lunch specials are served until 2 p.m. For more information call, 210-671-2006.

#### Mulligan's Grill

Mulligan's Grill at the JBSA-Randolph Oaks Golf Course is open daily from 6 a.m. to 2 p.m. Stop in for a hearty breakfast, daily lunch specials or order from the grill menu. Come enjoy the view and "escape from the base" without leaving the base. For more information call, 210-652-4852.

### Information, Tickets and Travel

#### Disney® offers Discounts to Military

Patrons can purchase tickets from all of the JBSA Information, Tickets and Travel locations. Disney® is once again providing the Military Salute Tickets to eligible service members and have extended special admission tickets for active-duty military and retirees to Jan. 1 through Dec. 19, which means tickets must be used by Dec. 19. The number of tickets that can be purchased is six per military member or retiree ID card. The military member or retiree must accompany their party at the gate to activate the tickets. The only DisneyWorld® Salute tickets available to order right now are the hopper tickets. Cost for the four-day tickets range from \$224 to \$264. The five-day range from \$244 to \$284; each price is per person. ITT also carries Disneyland® three-day park hopper admission tickets for \$168 and the four-day hopper for \$188. Both parks have blackout dates so please inquire about the dates prior to purchase. For more information, call the JBSA-Fort Sam Houston ITT at 210-808-1378 or the JBSA-Randolph ITT at 210-652-5142.

#### Kinder Casino trips

Travel to the Grand Casino Coshatta in Kinder, La., with the JBSA-Randolph Information, Tickets and Travel. The trip includes round-trip motor coach transportation,

hotel accommodations, a \$23 voucher from the casino and friendly service from the bus driver. The bus departs at 7:30 a.m. and returns at approximately 9 p.m. the next day. Cost is \$65 for double occupancy or \$130 for single occupancy. The 2018 trip schedule is Jan. 9-10, March 20-21, May 8-9, July 10-11, Sept. 11-12 and Nov. 6-7. For more information, call 210-652-5142.

#### New discounted tickets for attractions available

The JBSA-Fort Sam Houston Information, Tickets and Travel has discounted tickets to Monster Jam Jan. 20-21, at the Alamodome. ITT also has tickets to the San Antonio Stock Show and Rodeo. For more information, call 210-808-1378.



#### Monster Jam tickets available

JBSA-Lackland Information, Tickets and Travel has Monster Jam tickets on sale now for the Jan. 21, 7 p.m. and Jan. 22, 2 p.m. shows at the Alamodome. Prices range from \$17 to \$107 and include a pair of ear plugs with each ticket purchased, while supplies last. Children 2 years and older must have a ticket. Prices subject to change without notice. For more information, call 210-671-3059.

#### Tickets for Majestic Theater shows available

The JBSA-Lackland Information, Tickets and Travel has tickets available for shows at the Majestic Theater with prices ranging from \$25.50 to \$79.50. Upcoming shows include Jaws in Concert, Power Rangers Live, LaLa Land in Concert, Rain-Tribute to the Beatles, Pirates of the Caribbean and Madagascar Musical Adventure. For more information, call 210-671-3059.

#### Valentines Getaway deal offered

The JBSA-Lackland Information, Tickets and Travel offers a romantic Valentine's Day getaway to Napa and

Sonoma, California, Feb. 11-15. The package includes airfare from San Antonio to San Francisco and luxury accommodations in Sonoma with a rental car available to drive from the airport to Sonoma. Rates start at \$1,600 total for two adults. Final payment and a \$10 service fee is due at booking. For more information, call 210-671-7111.

### Military & Family Readiness

#### Call for volunteer award nominations

The JBSA-Military & Family Readiness Centers are accepting nomination packets for the 2018 JBSA Volunteer Awards Ceremony through Feb. 23. Nomination Writing workshops are scheduled for Jan. 9, 9-10 a.m., at JBSA-Lackland; Jan. 10 and 24, 9-10 a.m., and 2-3 p.m., at JBSA-Fort Sam Houston; and Jan. 19, 9-10 a.m., at JBSA-Randolph to review forms and submission process to identify a volunteer for recognition. To register, call JBSA-Lackland at 210-671-3722, JBSA-Fort Sam Houston at 210-221-2705, or JBSA-Randolph at 210-652-5321.

#### Mentors help youth make positive life choices

A Mentorship training, hosted by the JBSA School Liaison Office and Community in Schools, is slated for Jan. 11, noon to 1:30 p.m., at the JBSA-Randolph Military & Family Readiness Center. After successful completion, volunteer mentors are placed in contact with a local school. To register, call 210-652-5321.

#### Mandatory briefing for first time overseas relocation

Service members, E-4 and below, that are relocating for the first time and all ranks relocating overseas for the first time attend the Smooth Move Relocation briefing, Jan. 16, from 10-11 a.m., at JBSA-Randolph. To register, call 210-652-5321.

#### Leaders learn to host effective briefing

The JBSA-Fort Sam Houston Military & Family Readiness Center hosts a professional development course, Instructor Trainer Course, Jan. 22-23, 8 a.m. to 4 p.m., to improve platform skills, teaching methods and more. Registration is required. To register, call 210-221-2705.

#### Service members prepare finances before deployment

A Deployment and Your Money workshop is slated for Jan. 25, 10-11 a.m., at the JBSA-Lackland Military & Readiness Center to help organize obligations and take advantage of financial opportunities. To register, call 210-671-3722.

#### Couples learn to work finances together

Participants attend a Till Debt Do Us Part workshop Jan. 25, 2-4 p.m. at the JBSA-Fort Sam Houston Military & Family Readiness Center. The workshop helps couples explore ways to establish financial stability as a couple in addition to methods to help reach financial goals. To register, call 210-221-2418.

#### A Guided tour of Fort Sam Houston

JBSA-Fort Sam Houston houses the largest collection of historical buildings in the Department of Defense. Patrons are invited to the Trails and Tales Guided Tour Jan. 26, to learn about its rich history. To reserve a seat, call 210-221-2705.



### Workshops help boost retirement savings

Service members learn how their Thrift Savings Plan works in relation to the new Blended Retirement System during the Maximize BRS with TSP workshop, Jan. 18, 10-11:30 a.m., at the JBSA-Randolph Military & Family Readiness Center. Federal employees and service members gain a better understanding of how their retirement savings plan works during the TSP workshop, Jan. 29, 11:30 a.m. to 1 p.m., at the JBSA-Lackland M&FRC. To register, call JBSA-Randolph at 210-652-5321 or JBSA-Lackland at 210-671-3722.

### Classes help improve computer skills

The JBSA-Fort Sam Houston Military & Family Readiness Center offers hands-on instructor-led classes for Microsoft Office 2013 Word, PowerPoint, Excel, Access and Computer Basics to help users become proficient and improve workflow. Classes are held Tuesdays and Thursdays from 8 a.m. to noon. Seating is limited; registration is required. For more information, call 210-221-2418.

### Outdoor Recreation

#### Winter Boat Special

Spend time on the open water while the weather is cooler and avoid the crowd. JBSA-Lackland Outdoor Recreation offers all weekend boat rentals for half off regular rates through February 2018. Rentals can be picked up on Friday between 8 a.m. to 3 p.m. and returned Monday between the same times. This offer does not include canoe or kayak rentals. For more information, call 210-925-5532.

### Concealed handgun license class offered

The JBSA-Camp Bullis Rod-N-Gun Recreation Center offers concealed handgun license classes Jan. 13 and 27, 8 a.m. to 1 p.m. Successful completion of this class is required for a Texas CHL. To register for a class, visit <http://www.chlregistration.com>. Once on the website, select "register for class." Then select "Dan Willis-Leatherneck Arms." For more information, call 210-295-7577.

### Archery takes on another dimension

The JBSA-Camp Bullis Rod-N-Gun Recreation Center hosts a three-dimensional archery competition Jan. 27-28, 8 a.m. to 1 p.m. Registration is 8-10 a.m. The Fun Shoot registration is 8-11 a.m. Fun shoot cost is \$5 for E1-E4, active duty or medically retired, \$15 per person for all others 13 years and older and youth, 12 years and younger, shoot for \$5. The competition fee is \$10 for E1-E4, active duty or medically retired and \$20 per person for all others 13 years and older. For more information, call 210-295-7577.

### Guests stay two nights and get the third night free

During January, guests can rent any lodging unit at the JBSA Recreation Park @ Canyon Lake and stay three nights for the price of two. For more information, call 1-830-964-3576.

### Half price boat special

Rent any boat at the JBSA Recreation Park @ Canyon Lake for half price in January. Cost includes all required safety equipment such as life vests, but does not include fuel. The rentals are on a first-come, first-serve basis. Participants must have taken the Boater's Safety Course through the State of Texas. JBSA offers the course at the JBSA Recreation Park @ Canyon Lake or the Outdoor Recreation locations on JBSA installations. For more information, call 1-830-226-5357.

### Rodeo camper special offered

Rodeo season is just around the corner. Avoid expensive hotel bills and rent a camper instead. JBSA-Lackland Outdoor Recreation has a selection of camper trailers, utility and horse trailers to accommodate rodeo needs. For more information, call 210-925-5533 or 210-925-5532.

### Annual passes help save money

Purchase an annual JBSA Recreation Park @ Canyon Lake pass for \$65 and receive access to both the Sunny Side and Hancock Cove sides of the park with a vehicle and boat or tailor pass, valid for one year from the date of issue. Daily entry fee without an annual pass is \$7 per visit, per vehicle. For more information, call 1-800-280-3466.

### Youth and Children

#### Youth dance into the new year

Youth ring in the new year with friends at the JBSA-Randolph Youth Programs Jan. 5, 6-9 p.m. This dance is for youth 9-12 years and the cost is \$3 for members and \$5 for nonmembers. For more information, call 210-652-3298.

#### Parents offered a break

JBSA-Lackland Youth Programs gives parents a much needed break through the Give Parents a Break or Parents' Night Out program Jan. 6, 1-5 p.m. Children, 5 years and in kindergarten to 12 years, are provided snacks and entertained with activities and games. The cost is \$25 per child with a multiple child discount or free with a GPAB referral. Late pickup is subject to \$5 for the first five minutes, then \$3 for every minute after that. A minimum number of participants is required. Call 210-671-2388 to register children 5-12 years and to register children 6 weeks to 4 years call 210-671-3675.

#### Youth go to the movies

The JBSA-Fort Sam Houston Youth Center hosts a Saturday evening at the movies Jan. 6. Teens 14-18 years are invited to attend. Cost is \$5 per teen plus money for snacks. Space is limited to 13 youth. Registration and permission slips are required. For more information, call 210-221-3502.

#### New Year Party held for youth

Youth, 11-18 years, are invited to celebrate the New Year Jan. 12, 8-11 p.m., with JBSA-Fort Sam Houston Youth Programs. Join Youth Programs for music, dancing, snacks and friends. For more information, call 210-221-3630 or 210-221-3502.

#### Youth dance the night away

Join the JBSA-Fort Sam Houston Youth Center for a dance Jan. 19, 6-9 p.m., for youth 11-13 years. Youth enjoy

a night of music, games, prizes and food. Cost is \$2 per person. For more information, call 210-221-3502.

#### New year lock-in held for youth

Youth ring in the new year with friends at the JBSA-Randolph Youth Programs Jan. 19, 9 p.m. to 6 a.m., for a lock-in. The night consists of games, challenges, crafts, dance contests, snacks and more. This lock-in is for youth 9-12 years and the cost is \$20 for members and \$25 for nonmembers. For more information, call 210-652-3298.

#### Basketball is played until midnight

Youth, 11 years and older, are invited to participate in Midnight Madness Jan. 20, 7 p.m., to midnight, at the JBSA-Fort Sam Houston Youth Center. Youth, 11-13 years, play 7-9 p.m. Youth, 14-18 years, play 9 p.m. to midnight. Healthy snacks are served during games. For more information call, 210-221-3502.

#### First Steps spring soccer registration begins

Register children 3-5 years for the JBSA-Lackland Youth Sports First Steps Spring Soccer instructional program Jan. 29 to Feb. 3. First Steps teaches the basic fundamentals of soccer in harmony with the gross motor movements of pre-school and early school age children. In addition, parents are required to participate as an extension of the instructor so that the element of fear is eliminated. Register Monday through Friday, 8:30 a.m. to 5:30 p.m. A current physical and immunization record are required at the time of registration. The cost of the program is \$35 for six weeks of one-hour instruction. For more information, call 210-671-2388.

#### Volunteer coaches needed

JBSA-Randolph Youth Programs is looking for volunteer coaches for all leagues. Completed application including background checks must be on file prior to the first practice. For more information, call Youth Sports at 210-652-3298.

#### Congressional Award Program – Go For the Gold

JBSA-Youth Programs offers help to youth, 14-18 years, wanting to sign up for the Congressional Award Program. Youth set goals in personal development, voluntary public service, physical fitness and expeditions or explorations. Once youth reach the bronze, silver or gold medal level, they earn an award that is presented by a member of Congress. For more information, call JBSA-Fort Sam Houston at 210-221-3502, JBSA-Lackland at 210-671-2388 or JBSA-Randolph at 210-652-3298.

## STAY CONNECTED

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<http://www.myjbbsa-fss-mwr.com>



# Occupational therapist fine tuning skills

By David DeKunder

502ND AIR BASE WING  
PUBLIC AFFAIRS

As an Army occupational therapist, Maj. Robin Tennekoon is inspired by the strength, courage and resiliency shown by the service members she provides care for on a daily basis at Brooke Army Medical Center at Joint Base San Antonio-Fort Sam Houston.

Working with active-duty members who have combat-related injuries and helping them steadily recover from those injuries to live a normal life again is a challenge Tennekoon looks forward to every day.

"The patients I have gotten to interact with have been amazing, just to see how resilient they are and that they are able to achieve their goals and return to living successful, independent lives," Tennekoon said.



COURTESY PHOTO

Maj. Robin Tennekoon, a graduate student and fellow in the U.S. Army-Baylor University Doctor of Science in Occupational Therapy program at the U.S. Army Medical Department Center & School at Joint Base San Antonio-Fort Sam Houston, gives a presentation about an upper extremity orthopedic condition.

Tennekoon is a graduate student and fellow in the U.S. Army-Baylor University Doctor of Science in Occupational Therapy program at the U.S. Army Medical Department Center &

School at JBSA-Fort Sam Houston.

The 18-month program focuses on behavioral health, rehabilitation of traumatic injuries in the upper extremity of the body,

including the hand, arm and shoulder and utilizing research in the treatment of service members.

She treats active-duty members, veterans and dependents in both the inpatient behavioral health ward, outpatient clinic and residential treatment program at BAMC. The goal of the occupational therapy program is to steadily get the patients to do routine activities again on their own, such as bathing, dressing, writing or a favorite activity the patient enjoys doing.

"Occupational therapy is a very creative field where we use the patient's interest to do therapy," Tennekoon said. "If the patient likes to play the guitar, part of their therapy would be playing the guitar. That's what drew me to become an occupational therapist."

Tennekoon said being a student in the occupational therapy

graduate program gives her access to information and research that can help improve care for her patients.

"I have learned in the program how to use evidence based research to guide treatment," she said. "If there is a new technology or new therapy we can use, we institute that at the clinic so patients can benefit. The research justifies our treatment."

When Tennekoon completes the graduate program in July 2018, she will be assigned to a duty location where she can generate evidence based research to support occupational therapy practice to benefit service members.

"Working with a highly motivated population such as active-duty military allowed me to be a Soldier first and also support Soldiers by being an occupational therapist," Tennekoon said.

# Commander of MICC pins on brigadier general

By Daniel P. Elkins

MICC PUBLIC AFFAIRS

The commander of the Mission and Installation Contracting Command at Joint Base San Antonio-Fort Sam Houston was promoted to the rank of brigadier general during a ceremony Dec. 15.

In attendance at the ceremony marking a career milestone for Brig. Gen. Bill Boruff were military and civic leaders, family and friends, and members of his command. Officiating the ceremony was Maj. Gen. James Simpson, commanding general for the Army Contracting Command at Redstone Arsenal, Alabama.

Simpson highlighted the exemplary performance by Boruff throughout his career as well as the personal strength reinforced from family as leading to this significant accomplishment, which brings greater demands and responsibility.

"In the United States Army,

we select officers and NCOs for promotion based upon their potential, and Col. Bill Boruff has clearly demonstrated the potential for even greater accomplishments in the future," Simpson said. "I cannot think of a more qualified leader to be promoted to brigadier general today."

Boruff has served as commander of the MICC since July 2017 following an assignment as the chief of the capabilities and acquisition division for the Joint Chiefs of Staff Force Structure, Resources and Assessment Directorate in Washington.

Since arriving at the command, he has played a significant role in initiating changes to organizational structure to better support customers and ensured contracting support in response to hurricane recovery efforts all the while guiding the MICC through fiscal year-end operations.

"Today may be about my



DANIEL P. ELKINS

Phyllis Perdue (left) and Linda Boruff (right) add shoulder boards reflecting the new rank of Brig. Gen. Bill Boruff (center) during a promotion ceremony Dec. 15 in San Antonio. Linda is the wife of the commanding general for the Mission and Installation Contracting Command and Perdue is his sister.

promotion, receiving my one-star flag and my side arm, but what today really recognizes are the outstanding 1,561 men and women represented by the MICC colors," Boruff said. "Every single one of our 1,561 members is crucial to the success of our command, and I pledge to continue to give my best to our team and to ensure the Soldiers and civilians who are called upon to deploy in

austere environments are completely ready when our nation calls on them."

Officials from the Army General Officer Management Office announced the promotion selection Nov. 1.

Boruff was commissioned as a second lieutenant in Field Artillery from the ROTC program at the University of North Carolina at Pembroke, North Carolina, where he received a

Bachelor of Science in Accounting as a distinguished military graduate. He joined the Army Acquisition Corps in 1995 and has held numerous command and staff positions throughout his 30-year career.

Headquartered at JBSA-Fort Sam Houston, the MICC consists of about 1,500 military and civilian members who are responsible for contracting goods and services in support of Soldiers as well as readying trained contracting units for the operating force and contingency environment when called upon.

MICC contracts are vital in feeding more than 200,000 Soldiers every day, providing many daily base operations support services at installations, preparing more than 100,000 conventional force members annually, training more than 500,000 students each year, and maintaining more than 14.4 million acres of land and 170,000 structures.



# **HOLIDAY CLOSURES**

The Military & Family  
Readiness Centers at Joint  
Base San Antonio  
-Fort Sam Houston, JBSA-  
Lackland and JBSA-  
Randolph will be closed  
Dec. 25-26 in observation  
of the holiday.

# LACKLAND

## Warrior Reception honors deploying members

By Airman 1st Class Dillon Parker  
502ND AIR BASE WING PUBLIC AFFAIRS

The 502nd Logistics Readiness Squadron hosted a "Warrior Reception" at Joint Base San Antonio-Lackland Dec. 15 to honor its members scheduled to deploy in January 2018, while providing the members' families the necessary resources and support to cope with things during the deployment.

"We really wanted to bring together all of the deploying members, along with their families, and have some face-to-face interaction to create a family-type atmosphere," said Chief Master Sgt. John Victor, 502nd LRS superintendent. "We, as leadership, understand the sacrifices that families give to us."

Chief Master Sgt. Jeffrey Glover, 502nd LRS Vehicle Management superintendent and one of the deploying members, imparted how important it is for families to get to know squadron leadership who can assist during deployments.

"If somebody's a stranger to you, you're more reluctant to call them," said Glover. "It is very important to have somebody you're familiar with, that you're comfortable talking to before something goes wrong."

Along with squadron leadership, multiple base agencies representatives were present at the event to include Military and Family Readiness Center, Key Spouses and members from the chaplain corps.

"Deployments can be the cause of a lot of stress," said Glover. "Something usually goes wrong when you're deployed, so the more you take care of before you leave and the more resources you have at your disposal, the better things are going to work out for you."

The reception also included a special dog tag presentation for spouses and children, free pizza and refreshments and an appearance by Brig. Gen. Heather Pringle, 502nd Air Base Wing and JBSA command-er.

"This reception gave a great opportunity to meet the deploying members face-to-face and make sure they have everything ready to go wherever they're going to serve around the world," said Pringle. "It's wonderful that they volunteered to serve their nation and take these risks and we're going to take care of their families with the great support team we have, from spouses, to the Military and Family Readiness Center, to chaplains and many more."



AIRMAN 1ST CLASS DILLON PARKER

Chief Master Sgt. Jeffrey Glover (left), 502nd Logistics Readiness Squadron Vehicle Management superintendent, speaks to other deploying members of his unit during the 'Warrior Reception' Dec. 15 at Joint Base San Antonio-Lackland.

## VIPER clinic expands to better take care of future Airmen

By Staff Sgt. Kevin Iinuma  
59TH MEDICAL WING PUBLIC AFFAIRS

Starting with barely a handful of staff members located in a small area of the Reid Clinic, the 559th Medical Group's Versatile Injury Prevention and Embedded Reconditioning Clinic is now maturing to approximately a dozen members and spreading through five different clinics in the Joint Base San Antonio area.

The VIPER clinic allows trainees to remain in their training, thus, increasing their potential of graduating on time. The team's goal is to prevent injuries that would result in reduced musculoskeletal injury attrition, lost training time and increased Airmen production by inserting sports medicine teams in the training environment.

"We partnered with the 59th Medical Wing to bring the 323rd Training Squadron clinic on line with our two athletic trainers," said Dr. Reid Fisher, VIPER clinic co-director of sports medicine grant and assistant professor. "[Our two athletic trainers] served coverage for musculoskeletal care for 10,742 trainees in the first 18 months."

On a daily basis, the clinic writes personalized exercise prescriptions for injured trainees. Additionally, the VIPER team performs video and observational analysis to assess patients' running form and give them posture training.

"Many of the trainees we encounter are on their second or even third life plan, and some are becoming U.S. citizens through this process. It is very

fulfilling to be a part of this journey," said Jarod Spraggins, an athletic trainer embedded with the 323rd TRS.

Data collected shows the VIPER clinic has had a positive affect with on time graduation and lowering the attrition rate in the squadrons. The clinic demonstrated a 25 percent reduction in trainee attrition, 37 percent lower healthcare visits for injury and 40 percent lower time away for injury care since opening the clinic in January of 2016, saving approximately \$1.2 million.

"I really enjoy this program," Spraggins said. "We are essentially helping to keep the pipeline to the Air Force flowing with viable trainees, helping to send Airmen into Tech schools and forward into the operational Air Force."

The VIPER program has provided the first set of strong data within the Department of Defense, measuring the effectiveness of athletic trainer integration. The athletic training profession proactively engages in patient care by taking medical management into the field. By doing so, the clinic is able to treat patients on site and earlier than waiting for patients to self-report problems.

"We're helping people overcome a challenge required to obtain career-driven goal," Fisher said. "We've got the unique ability to help individuals and their families by minimizing the influence and prevalence of injury."

There is an inherent trust developed by embedding within a team. The embedded approach

to military medicine with the intent of mitigating injury through early interventions and working closely with physicians and physical therapist, demonstrates measurable impacts of reduced injury and reduced loss of training time.

"The benefit to the training side is obvious to the trainee and their military training instructors, but we can now show the benefits in quantifying the cost avoidance associated with our efforts," Fisher said. "Ultimately, we hope this provides increased support for athletic trainers across the DOD. We take pride in the work they've done with us for the Air Force, and we hope to continue our relationship with the 59th MDW and 737th Training Group."

# STEPMOTHER AND SON SHARE BASIC MILITARY TRAINING EXPERIENCE



ANDREW C. PATTERSON

*Airman 1st Class Kelly Scott (right), a newly graduated Airman from the 320th Training Squadron, is pictured with her stepson, Airman 1st Class Tyler Scott, at her graduation Sept. 29 at Joint Base San Antonio-Lackland. The basic military training experience is something they will share and treasure together, having graduated only eight weeks apart and being led by the same military training instructors. “It’s very cool and unique,” said AIC Kelly Scott. “It’s something we’ll get to share forever.”*



# Leadership course strengthens HIV prevention

By Airman 1st Class Dillon Parker  
502ND AIR BASE WING PUBLIC AFFAIRS

Foreign leaders from their country's military and ministry of health met at the 17th Annual Leadership Course in HIV/AIDS Strategic Planning and Policy Development in San Antonio Dec. 4-8 to discuss ways to strengthen HIV prevention around the globe.

"This is a long-standing program that we have been doing for a number of years," said Dr. Matthew Dolan, director for academic development at the Defense Institute for Medical Operations and co-director of the course. "It really looks at building programs in HIV prevention, measuring their effectiveness and talks about some of the updates in terms of diagnosing and treating diseases associated with HIV like tuberculosis and hepatitis."

The nation's attention may be fatigued because of the longevity of the HIV crisis, it is still important to bring people together toward the World Health Organization's goal of HIV control and

**"It's challenging to develop policies within the military specific to HIV. Issues of screening people as they come in, routine testing, whether or not you can deploy people and how to take care of people when they're deployed are essential issues to talk about."**

Lt. Col. Jessica Cowden, Defense Institute for Medical Operations  
chief of infectious disease programs

elimination, Dolan said.

"There's still a million people a year dying from HIV," Dolan said. "It's been 30 years of this plague, and certainly while the numbers are doing better with the effective therapy that's available, it's still a huge burden out there around the world."

While HIV prevention remains a universal issue, there are HIV issues specific to the military.

"It's challenging to develop policies within the military specific to HIV," said Lt. Col. Jessica Cowden, chief of in-

fectious disease programs at the Defense Institute for Medical Operations and director of the course. "Issues of screening people as they come in, routine testing, whether or not you can deploy people and how to take care of people when they're deployed are essential issues to talk about."

HIV is a huge health problem throughout the globe, but it can also lead to huge national security issues, Cowden added.

"There's a lot of concern and data to support that HIV infection because it

takes away human and financial resources; it can destabilize governments," Cowden said. "It can potentially contribute to conflict so there's also interest from a national security perspective to try and strengthen foreign governments and militaries to better prevent and care for HIV to help strengthen security."

It is vital to address HIV from both military and civilian standpoints across the globe, Dolan said.

"For a course like this, we're able to work with both military and civilian governmental leadership," Dolan said. "So it helps to bring together civilian and military leaders for HIV program management so we can address it from all these different standpoints."

The most important part of courses like these is creating a unified global approach. "We want integration for unity of effort and interoperability with what we do," Dolan said. "We need to agree on evidence-based medicine strategies to move on with a unified approach to how we achieve HIV control and elimination."

## Alamo Wing members fulfill Angel Tree holiday wishes for diverse group

By Staff Sgt. Lauren Snyder  
433RD AIRLIFT WING PUBLIC AFFAIRS

With the holiday season upon us, 433rd Airlift Wing Reserve Citizen Airmen participated in the Angel Tree program, showcasing their spirit and willingness to give.

Fifty-five children and six hurricane-displaced adults were nominated this year to receive gifts through the program as "angels."

"The families are all from the 433rd AW and the 960th Cyberspace Operations Group," said Tech. Sgt. Bryan Boblett, 433rd AW Airman and Family Readiness Center NCO. "Someone in their squadron who is aware of their financial struggles offers to sponsor the children for the holiday season to make sure they have a good Christmas. Some of these families wouldn't have any gifts without this."

Requests for gifts this year ranged from balls, dolls, minions, gift cards,

and even school supplies and clothes for those older children who were impacted by the recent hurricane season, said Boblett. There were more than 100 presents for the sponsored children.

There were more than enough participants with all 433rd AW units taking part in the Angel Tree and gift card donations or gift-wrapping, said Boblett.

Instead of toys, the six adults who were displaced by Hurricane Harvey were the focus of a gift card drive, raising more than \$1,500 for them.

All gifts for the angels were ready to go under the Christmas tree after a present-wrapping event, which concluded this year's Angel Tree program, Dec. 2, 2017.

Angel Tree has been hosted by the 433rd AW A&FR Center since 2004, helping countless 433rd AW "Alamo Wing" families celebrate the season through the years.



STAFF SGT. LAUREN M. SNYDER

*Tech. Sgt. Sharon Barnett, 433rd Maintenance Group aircraft quality inspector, wraps a gift for an Angel Tree recipient Dec. 2 at Joint Base San Antonio-Lackland.*

# RANDOLPH

## 560th Flying Training Squadron ends 2017 strong with T-38 Navy test pilot transition

By Randy Martin

12TH FLYING TRAINING WING  
PUBLIC AFFAIRS

Last week, the year's fourth and final wave of U.S. Navy, Marine Corps, and international students subsided for the 560th Flying Training Squadron.

The squadron trained 26 Sailors, Marines and international pilots during T-38 Navy Test Pilot Transition in 2017.

"The T-38 NTPT is a 21-day course we teach four times each year," said Lt. Col. Jonathan Elza, 560th FTS commander.

It is a change of pace for the squadron known primarily as T-38C Talon pilot instructor trainers at Joint Base San Antonio-Randolph. Only 20 percent of the squadron's gradu-

ates each year are from the T-38 NTPT.

The squadron's specialization with training pilots in the T-38C is valuable.

"Our students have diverse backgrounds, but the T-38C is a primary platform for training new test pilots," Elza said. Test pilots are specially trained to fly new and modified aircraft.

"Being a test pilot is a cool job," said Navy Lt. Steven Hollender, a T-38 NTPT student. Hollender was an F/A-18E Super Hornet pilot.

"As a test pilot, I'll get to test new capabilities for the Navy's current and future fleet of aircraft," Hollender said.

Not every student has experience with the squadron's T-38Cs.

"I had never flown the T-38C

before training at JBSA-Randolph," said Navy Lt. Hunter Fahey. Fahey was previously an E-2C Hawkeye pilot.

"We have had two pilot training events per day and right now I have more than 10 hours of flight time on the T-38C," Fahey said.

Including Hollender and Fahey there were nine Sailors, two Marines and two international students in the class that ended this month.

Fahey said he was looking forward to more training at the U.S. Navy Test Pilot School on Naval Air Station Patuxent River in Patuxent River, Maryland. Hollender continues training at the Air Force Test Pilot School at Edwards Air Force Base, California.

The squadron will continue T-38 NTPT for the foreseeable



RANDY MARTIN

*Maj. Trey Rives (left), an instructor pilot with the 560th Flying Training Squadron, accompanies Navy test pilot student Lt. Hunter Fahey to a crew flight equipment dressing room before their sortie Dec. 13 at Joint Base San Antonio-Randolph.*

future.

"Our next test pilot class

will start in the spring," Elza said.

## Influenza activity increasing; shots key step in prevention

By Robert Goetz

502ND AIR BASE WING  
PUBLIC AFFAIRS

The Centers for Disease Control and Prevention report that influenza activity is increasing across Texas and the United States, but it appears active-duty members and other beneficiaries at Joint Base San Antonio are taking the initial step to protect themselves against the flu.

They are receiving their annual flu shot — which the CDC recommends as the first and most important step in preventing the infectious disease that typically peaks between December and February.

"The Department of Defense sets a goal of a 90 percent influenza vaccination rate by Dec. 15 for active-duty members," said Maj. Randi Hamm, 359th Aerospace-Medicine Squadron Public Health Flight commander. "We've achieved that goal at the three major JBSA locations."

In addition to ensuring active-duty members are immunized, JBSA clinics target the high-risk population, Hamm said. These are children 6 months to 5 years old, pregnant women, beneficiaries over 65 years of age or who have medical conditions that make them more at-risk for hospitalization.

"At the JBSA-Randolph clinic, 78 percent of our high-risk pa-

tients have been vaccinated," she said. "There may be more out there who have received their flu shots but have not reported it yet."

An 80-90 percent vaccination rate for the entire base community is also a goal, Hamm said. "This helps establish herd immunity and protects the community, even those unvaccinated, from an influenza outbreak," she said.

Although seasonal flu viruses can be detected year-round, flu activity is most common during the fall and winter months, according to the CDC.

This season's flu vaccine protects against two types of influenza A — the H1N1 and H3N2

viruses — as well as an influenza B virus strain.

"This year's surveillance finds influenza A viruses are most common and genetically similar to virus types in this year's vaccine," Hamm said.

The CDC is again recommending only injectable flu shots this year, she said.

"The nasal spray is no longer used at our clinics," Hamm said. "Shots have been found to be more effective."

Not everyone should receive the flu shot, she said.

"People who should not be vaccinated are those who are younger than 6 months old, who have an allergy to vaccine components or who have had an

allergic reaction to flu vaccine in the past," Hamm said.

In addition, people who are sick should wait until they are well to receive the flu shot, she said.

Because flu viruses circulate in places where people are in close proximity and are transmitted by contact or by tiny droplets made when people with flu cough, sneeze or talk, good hygiene is another important preventive measure.

"To keep the flu away, wash your hands frequently with soap and water or use a hand sanitizer, cover your coughs and sneezes, stay home if you're sick and

FLU continues on 23

# JBSA SF squadrons dominate AETC annual awards

**By Robert Goetz**  
502ND AIR BASE WING  
PUBLIC AFFAIRS

Air Education and Training Command has honored seven members from two Joint Base San Antonio security forces squadrons as recipients of its 2017 individual awards.

JBSA-Lackland's 802nd SFS AETC award winners are Master Sgt. Jermaine King, Outstanding Security Forces Flight-Level Senior NCO; and Travis Cooper, Outstanding Security Forces Flight-Level Civilian Award, Supervisory Level.

Award winners from JBSA-Randolph's 902nd SFS are Capt. Nathan Spradley, Outstanding Security Forces Company

Grade Officer; Senior Master Sgt. Russel Raymundo, Outstanding Security Forces Support Staff Senior NCO; Tech. Sgt. Johnathan Kuenzli, Outstanding Security Forces Support Staff NCO; Staff Sgt. Rosa Padin-Cabada, Outstanding Security Forces Air Reserve Component NCO; and Staff Sgt. Stefany Davila, Outstanding Security Forces Air Reserve Component Airman.

Capt. Nathaniel Leshar, 802nd SFS operations officer, commended the work of King and Cooper.

"The 802nd SFS is so pleased that Master Sgt. King and Officer Cooper were selected as AETC's best," he said. "We are truly grateful for these two professional war-



COURTESY PHOTOS

*Master Sgt. Jermaine A. King*

riors; they make a huge impact on the execution of our mission."

King serves as 802nd SFS NCO in charge of operations and oversees all law enforcement and security operations for JBSA-Lackland.

"His job is 24/7 and, in



*Travis S. Cooper*

addition to protecting the public, he is also charged with ensuring his defenders are trained, equipped and taken care of," Leshar said.

Cooper serves as a squadron flight chief and Department of the Air Force officer supervisor.



*Capt. Nathan G. Spradley*

"His primary daily responsibility is effective employment of his 70-member flight while also directly supervising seven DAF officers and advising the operations section of all DAF concerns," Leshar said.

Lt. Col. Brandon Edge,



*Senior Master Sgt. Russel Q. Raymundo*

902nd SFS commander, said he was "extremely proud" when he learned five of his squadron members had earned AETC recognition.

"Too often they do not get the recognition they

**AWARDS continues on 23**





COURTESY PHOTOS

Tech. Sgt.  
Johnathan D. Kuenzli

## AWARDS

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deserve, so I was very pleased to see them win at AETC in five of the categories," he said. "Our folks work hard every day to keep people and resources safe."

Edge called Spradley and Raymundo "an amazing leadership team."

"Captain Spradley is our operations officer and he is the best operations officer I have worked with in 16 years of service," he said. "In the short time he has been here, he has made a huge positive impact on our readiness, expects the best from our people and leads by example."

"Senior Master Sgt. Raymundo, our operations superintendent, is Captain Spradley's right-hand man," Edge said. "His selection for promo-



Staff Sgt. Rosa Padin-Cabada

tion to chief master sergeant his first time testing was not a surprise at all."

Spradley and Raymundo lead an operations section of no defenders, which includes day-to-day security operations, the military working dog section and police services. Both were behind establishing the security concept of operations for the largest Federal Emergency Management Agency operation in Texas to support Hurricane Harvey relief and recovery efforts.

Kuenzli, 902nd SFS NCO in charge of training, is responsible for ensuring squadron members have the necessary training to do their jobs. His duties include overseeing mandated training mandated by the career field and training through local resources such as the San Antonio Police Department, Alamo Area Coun-



Staff Sgt. Stefany Davila

cil of Governments and other entities.

"Technical Sgt. Kuenzli has a background in combat arms training and maintenance, but we put him in the NCOIC training position because of his ability to get things done," Edge said.

Padin-Cabada and Davila, members of the squadron's operations flight, perform duties such as entry control, patrol and emergency communications center control.

"They are individual mobilization augmentees and are vital to our mission," Edge said. "In addition to excelling at their primary duties, they are involved with events such as National Night Out, a police-community partnership; Battle of the Badges, a competition between security forces and the fire department; and other community involvement activities."

## FLU

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have a plan to care for sick family members at home," Hamm said.

Described by the CDC as "a contagious respiratory illness caused by influenza viruses that infect the nose, throat and sometimes the lungs," the flu can cause mild to severe illness and at times can lead to death.

Symptoms can include

fever, cough, sore throat, runny or stuffy nose, muscle or body aches, headaches and fatigue.

Although flu immunizations begin in the early fall, it's not too late to receive a flu shot, Hamm said. With rare exception, everyone 6 months of age and older should get a flu vaccine every year before flu activity begins.

At military installations, influenza prevention helps ensure mission readiness.

"We want our active-duty members to be vaccinated so they don't lose duty time and impact the mission," she said. "For our high-risk population, we want them to be immunized so they don't get sick and have to be hospitalized."

JBSA immunization clinic phone numbers are: JBSA-Fort Sam Houston, 916-3077 for pediatrics and 916-3011 for adults; JBSA-Lackland, 292-2345; and JBSA-Randolph, 652-3279.